

SUPPLEMENT TO CAREBRIDGE EXHIBIT

Service Description for Business Partner Access

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This Supplement will be strictly governed by the CareBridge Exhibit between Altera Digital Health and Customer.

1. **Service** Altera Digital Health provides for the exchange of data between Customer and Customer's Business Partner. Both Customer and Business Partner must be connected to the CareBridge network, use the Business Partner Access Service, and agree to joint connectivity. A single Business Partner Access Service provides connectivity to one or more Business Partners on the CareBridge Network.

Data exchange is enabled at the IP protocol level. For the organization whose systems will be accessed by their partner, CareBridge will enable inbound access on their CareBridge connection. Since connectivity is handled at a network layer, no management or diagnostic reporting of data exchange is available.

2. **Additional Responsibilities of Altera Digital Health**

- 2.1 Altera Digital Health will configure the CareBridge systems that provide Business Partner Access. There is no additional enablement fee for each Business Partner enabled for Customer.
- 2.2 Altera Digital Health will maintain the CareBridge systems that provide Business Partner Access.

3. **Additional Responsibilities of Customer**

- 3.1 Customer will enable and maintain its network and systems to handle the communications protocols used between Customer and Business Partner.
- 3.2 Customer will consult directly with Business Partner regarding Business Partner's security policies, procedures and controls, regarding their exchange of data.
- 3.3 Customer is NOT authorized to resell the Business Partner Access to the customer agents and contractors as part of the customer's own exclusive services.